# 1. MAL – ARK-survey 4.0



Mandatory fields are marked with a star \*



# Welcome to the ARK-survey - Work Environment Survey for the Higher Education Sector

You agree to participate in the survey by answering the questions and submitting the form by clicking "Send" on the last page. If you wish to withdraw from the survey after submitting your answers, please contact ark-kontakt@ntnu.no, referring to the email address to which the invitation to participate in the ARK survey was received. One week after the deadline to reply, respondents' email addresses will be removed from the data, after which it will no longer be possible to withdraw from the survey.

We will send two reminders before the data collection is concluded.

The Norwegian University of Science and Technology (NTNU) is responsible for the implementation of the survey and storage of data.

You are answering this survey as an employee at:							
-							

Next page

### Organizational Conditions at Your Own Unit

The conditions at your unit is will be mapped here. You will find the name of the unit you belong to on the first page of this form. You can navigate back to the first page (without losing your answers) by clicking the "previous page" button at the bottom left of this page.

#### Information About Important Decisions

On a scale from 1 to 5, how often do the following statements apply?

	Very rarely 1	2	3	4	Very often 5
At my unit, it is easy to stay infor- med about important decisions con- cerning my work	0	0	0	0	0
I try to keep informed about impor- tant decisions concerning my work	0	0	0	0	0

#### Participation and Flow of Information

To what extent do you agree or disagree with the following statements?

At my unit...

	Strongly disagree 1	2	3	4	Strongly agree 5
we are encouraged to participate when important decisions are being made	0	0	0	0	0
we are encouraged to express our views on planned decisions that affect our work	0	0	0	0	0
only the management is involved in important decisions	0	0	0	0	0
we have functional arenas in which we can participate regarding decisions that affects work	0	0	0	0	0
we have good procedures for internal information flow.	0	0	0	0	0
it is easy to find the information I need to do my job	0	0	0	0	0
there is room to communicate what I need to do my job	0	0	0	0	0

### Support in Carrying out Work

How often do the following statements apply?

In my everyday working life...

	Very rarely 1	2	3	4	Very often 5
I receive the technical support I need	0	0	0	0	0
I receive the administrative support I need	0	0	0	0	0
I have access to what I need	0	0	0	0	0
I know where to go to get access to what I need	0	0	0	0	0

#### Cross-Interplay

#### DBH's position codes:

\*UN = Teaching, research, and dissemination positions

\*AD = Technical and administrative positions

\*ST = Support positions for teaching, research, and dissemination (librarians, engineers and technicians, click the above link for more information)

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To what extent do you agree or disagree with the following statements?

I experience that ...

	Strongly disagree 1	2	3	4	Strongly agree 5	Not applicable
the interaction between UN and AD works well	0	0	0	0	0	0
the interaction between UN and ST works well	0	0	0	0	0	0
the interaction between AD and ST works well	0	0	0	0	0	0
language is a barrier in the planning and execution of work at my unit	0	0	0	0	0	0
working from home negatively affects the work environment at my unit	0	0	0	0	0	0

#### Adverse Incidents and Management

You will find the name of the unit you belong to on the first page of this form. You can navigate back (without losing your answers) by clicking the "previous page" button at the bottom left of this page.

#### Adverse Incidents

To what extent do the following statements apply?

At my unit...

	To a very small extent 1	2	3	4	To a very large extent 5
power struggles make it difficult to get the job done	0	0	0	0	0
the work environment is nega- tively affected by intrigues	0	0	0	0	0
there is a lot of tension due to prestige	0	0	0	0	0

### Unacceptable Behaviour

There is a zero tolerance for all forms of discrimination, bullying and harassment, unwanted sexual attention, and violence and threats in the workplace. Click the links to see what is meant by these terms (only available in Norwegian).

Your answers to these questions will not help you in the situation you are in. These answers form an important basis for the systematic work at [customized].

In your current employment, have you been subjected to any of the following in the last 6 months:

Discrimination	
Bullying	
Harassment	
☐ Unwanted sexual attention	
☐ Violence and/or threats	
✓ Not applicable	

If you answer "not applicable" here, you will be directed straight to the questions about Management of Adverse Incidents, see below.

### **Unacceptable Behaviour**

There is a zero tolerance for all forms of discrimination, bullying and harassment, unwanted sexual attention, and violence and threats in the workplace. Click the links to see what is meant by these terms (only available in Norwegian).

Your answers to these questions will not help you in the situation you are in. These answers form an important basis for the systematic work at [customized].

In your current employment, have you been subjected to any of the following in the last 6 months:

Discrimination	If you respond that you have been
Bullying	subjected to unacceptable behavior, you will receive some follow-up questions.
☐ Harassment	You will also receive information on
☐ Unwanted sexual attention	where you can seek assistance and how to report what you have been subjected
☐ Violence and/or threats	to.
☐ Not applicable	

In the last 6 months, how often have you been subjected to discrimination?

O Rarely
Some times
O Monthly
O Weekly
O Daily

Who has subjected you to discrimination?

This element is only shown when the option "Discrimination" is selected in the question "In your current employment, have you been subjected to any of the following in the last 6 months:"

A leader

An academic supervisor

A colleague

A student

Others

	e you been discriminated against because o ble answers are possible	f:	
	Gender		If you respond that you have
	Pregnancy/leave in relation to childbirth or adoption		experienced discrimination, you will also be asked
	Care tasks		questions about what you
	Ethnicity/racism (including national origin, skin colou	r and language)	believe is the underlying cause of the discrimination.
	That you belong to an indigenous people or a nation	al minority	
	Religion/worldview		
	Political opinions		
	Professional disagreement		
	Reduced functional ability/disability		
	Sexual orientation		
	Gender identity		
	Gender expression		
	Age		
	Other		
	Don't know		
[ln	datory fields are marked with a star * stitution] has its own employees, s lowing you up	services, an	d systems for reporting and
1. 2. 3. If yo	Inform your immediate supervisor, or a higher-level mediate you can also inform your safety representative or the Alternatively, you can use the reporting system called uprefer an informal or confidential conversation, you occupational Health Services  Website  E-mail  Representatives at your labor union at [customized].	anager. chief safety repre "Si ifra!"	
	private citizen, you can also contact a lawyer, doctor identiality.]	psychologist, the	police, or others who are legally bound by
Hav	/e you spoken up and/or reported? *		
C	Yes .		
C	) No		

### Management of Unacceptable Behaviour

I know how to proceed if...

	Yes	No
I am subjected to unacceptable behaviour	0	0
a colleague is subjected to unacceptable behaviour	0	0

### Management of Adverse Incidents

To what extent do you agree or disagree with the following statements?

At my unit...

	Strongly disagree 1	2	3	4	Strongly agree 5	Don't know
irregularities are addressed with the person involved	0	0	0	0	0	0
difficult issues are addressed as soon as they arise	0	0	0	0	0	0
the management addresses pro- blems as soon as they arise	0	0	0	0	0	0
I feel that it is safe to report adverse incidents if they occur	0	0	0	0	0	0

### Learning and Development Opportunities

To what extent do you agree or disagree with the following statements?

At my unit...

	Strongly disagree 1	2	3	4	Strongly agree 5
we are flexible and open to new ideas	0	0	0	0	0
we are open to and adapt to changes	0	0	0	0	0
there is no one who listens to new proposals and ideas	0	0	0	0	0
learning and development are prioritized	0	0	0	0	0
I have good opportunities to develop professionally in my job	0	0	0	0	0
we share ideas and knowledge with each other	0	0	0	0	0
I get to use my knowledge and skills at work	0	0	0	0	0
there is room to try out new ways of working	0	0	0	0	0

### Appraisal Interview

Have you had an appraisal interview in the last 12 months?

O Yes							
O No							
O Not applicable (due to leave or because I am a new employee)							
	Very useless 1	2	3	4	Very useful 5		
How did you experience the appraisal interview?	0	0	0	0	0		

### Management at Your Unit

The purpose of this section is to assess whether you feel you have important and effective leaders available in the management of your unit. These can be leaders in research, teaching, administrative tasks/services, or other roles. The intention of these statements **is not** to evaluate individual leaders, but to provide feedback to the management as a holistic function at your unit.

You will find the name of the unit you belong to on the first page of this form. You can navigate back (without losing your answers) by clicking the "previous page" button at the bottom left of this page.

#### Management Support

To what extent do you agree or disagree with the following statements?

	Strongly disagree 1	2	3	4	Strongly agree 5
I receive the support I need from the management to get my job done	0	0	0	0	0
I try to inform the management about how they can contribute to me doing a good job	0	0	0	0	0

#### Management Acceptance, Recognition, and Appreciation

To what extent do the following statements about the management at your unit apply?

	To a very small extent 1	2	3	4	To a very large extent 5
My work is recognized and appreciated by the management	0	0	0	0	0
I am respected by the management	0	0	0	0	0
I am treated fairly by the management	0	0	0	0	0
I find that the management creates room for trial and error at work	0	0	0	0	0
I find that my work efforts are appreciated by the management	0	0	0	0	0
I feel that my input and opinions are valued by the management	0	0	0	0	0
I can express my opinion without fearing negative reactions from the management	0	0	0	0	0

#### Differences in Expectations from the Management

To what extent do the following statements about the management at your unit apply? I experience...

	To a very small extent 1	2	3	4	To a very large extent 5
that the management and I have different perceptions of what my work tasks are	0	0	0	0	0
unclear signals about my work tasks from one and the same leader	0	0	0	0	0
different expectations from two or more of the leaders about what I should do at work	0	0	0	0	0

### You and Your Colleagues

These statements aim to assess your relationship with your closest colleagues, those you work with in your daily tasks.

#### Colleague Support

How often do the following statements about the situation with your colleagues apply?

	Very rarely 1	2	3	4	Very often 5
I find that my colleagues try to help me succeed in my work	0	0	0	0	0
I try to help my colleagues succeed in their work	0	0	0	0	0

### Acceptance, Appreciation, and Community Among Colleagues

To what extent do the following statements align with the conditions in your community of colleagues?

	To a very small extent 1	2	3	4	To a very large extent 5
There is a good atmosphere between me and my colleagues	0	0	0	0	0
There is a strong sense of commu- nity between me and my colleagues	0	0	0	0	0
I feel that I am part of a community of colleagues	0	0	0	0	0
I find that there is room for trial and error among my colleagues	0	0	0	0	0
I find that my work efforts are ap- preciated by my colleagues	0	0	0	0	0
I feel that my colleagues appreciate when I share input and opinions	0	0	0	0	0
I can express my opinion without being afraid of negative reactions from my colleagues	0	0	0	0	0

### Differences in Expectations Among Colleagues

To what extent do the following statements align with the conditions in your community of colleagues? I experience...

	To a very small extent 1	2	3	4	To a very large extent 5
that my colleagues and I have dif- ferent perceptions of what my work responsibilities are	0	0	0	0	0
unclear signals about my work tasks from one and the same colleague	0	0	0	0	0
different expectations from two or more of my colleagues about what I should do at work	0	0	0	0	0

# You and Your Work

### **Positive Working Conditions**

To what extent do you agree or disagree with the following statements?

	Strongly disagree 1	2	3	4	Strongly agree 5
I have sufficient influence in the execution of my work	0	0	0	0	0
I can decide for myself how to plan the work that I do	0	0	0	0	0
There is room for me to take my own initiatives in my work	0	0	0	0	0
I manage my work situation in the direction I want	0	0	0	0	0
It is clear and explicit what is expected of me at work	0	0	0	0	0
I have a clear understanding of which tasks are part of my work responsibilities	0	0	0	0	0
I find my work goals to be vague and unclear	0	0	0	0	0

### Challenging Conditions in the Workplace

How often do the following statements about your work situation apply?

	Very rarely 1	2	3	4	Very often 5
I work under excessive time pressure	0	0	0	0	0
I have too much to do at work	0	0	0	0	0
I have sufficient time to complete my tasks	0	0	0	0	0
I have to carry out tasks that are in conflict with my personal values	0	0	0	0	0
I have to perform tasks that I do not feel are part of my job	0	0	0	0	0

# Your Job in Everyday Life

#### Work and Home

How often do the following statements apply?

	Very rarely 1	2	3	4	Very often 5
Work-related stress makes me irritable at home	0	0	0	0	0
My job makes me too tired to do things that require my attention at home	0	0	0	0	0
Concerns or problems at work distract me at home	0	0	0	0	0

### Workplace Well-being

To what extent do the following statements apply?

	To a very small extent 1	2	3	4	To a very large extent 5
I am happy to tell others about my workplace	0	0	0	0	0
I would recommend a good friend to apply for a position at my workplace	0	0	0	0	0
My workplace means a lot to me	0	0	0	0	0
I find my work tasks to be meaningful	0	0	0	0	0
I feel that the work I do is important	0	0	0	0	0
I feel motivated and engaged in my work	0	0	0	0	0

## **Background Information**

(	Gen	der:	
	0	Woman	
	0	Man	
	0	Other	
10			
		age:	
	0	Under 30 years	
	0	30 – 39 years	
	0	40 – 49 years	
	0	50 – 59 years	
	0	60 years or older	
E	Emp	ployment:	
	0	Permanent	
	0	Permanent with external financing	
	0	Temporary	
	~	ant write an alound out a original	
		ent unit employment period:	
		Less than 5 years	
		5 – 9 years	
	0	10 years or more	
Ma	ndata	ory fields are marked with an asterisk *	
		and the state of t	
C	ons	sent– you must choose at least one	option to submit your respon
10	ons	ent to my answers being used *	

in this work environment survey and for comparison with future work environ-

ment surveys at my institution

 $\hfill \square$  ... in research, in an anonymized form

This survey may be repeated every two or three years at your institution. In order to compare results over time without identifying individuals, we need a code. For this purpose, we use the following information, which we ask you to kindly enter in the fields below:

The first letter of the name of the first school you went to as a child:
The first letter of the town or place you were born:
The first letter of your mother's first name:
The second letter of your father's first name:
To submit your answers, please press "Send".  NOTE: Do not select "Send" before you have completed the entire survey - when you have selected "Send", you will no longer be able to access the survey.
Previous page Send
The form has been delivered @
The form has been delivered   Delivered: 9th October 2024 15:10
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Thank you for answering this survey! If you wish to withdraw from the survey, please contact ARK, referring to the email address to which the invitation to participate in the ARK survey was received. One week after the reply deadline, respondents email addresses will be re-

moved from the data, after which it will no longer be possible to withdraw.